



II. Reading Comprehension (3 points)

TIPPING IS MORE CONFUSING THAN EVER. HERE'S HOW TO HANDLE IT

Answer the questions below using complete sentences. Each question is worth 0.5 points with a total of 3 points. Up to 0.3 points might be deducted from the total mark for lack of intelligibility in the answers provided. You may use fragments from the text unless specified not to do so.

1.

The practice of tipping started in America after the Civil War and it was brought by travellers who used to pay formerly enslaved black people, many of whom worked for a pittance as porters for the Pullman Company.

2.

Americans have been leaving a little extra with the bill for pretty much as long as the country has existed (lines 5-6).

3.

The tip credit system permitted businesses to pay their staff less than required if tipping increased their salaries to the minimum or more.

4.

Tips are believed to be expected in more places because we are in the digital era and pressing "no" on a screen feels ruder than not leaving any dollars in a jar/neglecting to toss a dollar in a glass jar.

5.

The tips workers get/receive might be determined by/might be related to their appearance rather than/and not by/to how well they treat you/how good the service was.

(among others)

6.

The second factor we should consider when tipping is whether the service you receive/are provided with/get is better/of higher quality/more valuable than the money the person doing it is receiving.